



June 20, 2007

Geoff Martz, Producer  
ABC News 20/20  
7 West 66<sup>th</sup> Street  
New York, NY 10023

Dear Mr. Martz:

I speak for thousands of our loyal consumers and Associates when I convey how disappointed we are with the biased 20/20 segment about Mannatech that ABC News aired June 1. We believe ABC News shirked its journalistic ethics by completely ignoring the documents, data and information we provided that substantiated our science, debunked our critics and showed that hundreds of thousands of consumers worldwide attribute improved quality of life to our products.

ABC News provided little of substance considering it conducted a three-month investigation. Despite the outlandish claims of our critics and ABC's deliberate distortion of the truth, it is amazing that you did not present one Mannatech consumer who was unhappy with the products they were taking.

The science behind our products is one of the foundations of our company. The documentation we provided disproved allegations by researchers Hudson Freeze and Ronald Schnaar that Ambrotose doesn't work or has no benefit. It's ironic that, when armed with the allegations of our critics, the media insist we show them validation for our products. When we provide this validation, the media dismiss it as irrelevant. When we ask these same media to demand that our critics provide validation for their claims, they refuse. Neither Mr. Freeze nor Mr. Schnaar provided any evidence to substantiate their allegations. Did ABC even ask them to? Why did ABC News not mention Dr. John Axford, one of the world's leading glycobiochemists who conducted a pilot study suggesting systemic beneficial effects in those who consumed Ambrotose? We provided you with this information but you chose to ignore it.

Based on our discussions with some of the Mannatech independent Associates filmed via hidden camera, your undercover reporters were deliberately deceitful. Although one of the Associates told the undercover reporter repeatedly that Mannatech products did not cure disease, the reporter insisted that she say they did. She refused, but the one comment she *did* make was taken totally out of context.

ABC News' distortion of the truth is a travesty. Stories like this influence the uninformed, who rely on the media's accuracy, balance and objectivity to make critical life decisions.

Sincerely,

A handwritten signature in black ink that reads "Sam Caster".

Sam Caster  
Chairman and Chief Executive Officer